



Did your Calling card payphone support bar code number ?

We have the technical to read most bar code , but I need to mention following concern :

1. the card cost is very similar.
2. The bar code number is visible , magnetic card no.
3. You can not change card number after you make the printing. So the card number should be open to the print company (in

order to print).

4. The Bar -card reader is about 15 USD more than magnetic card reader.

- I already have a calling card system with IVR (authorize) system , now I have scratch card in marketing , Can your payphone support this kinds payphone?
Yes, our payphone support “ key in by finger” , if the card reader is damage , user can input by finger or compatible with your scratch card. And the payphone can be design only for your system , only can access your card center.
- Someone tell me the IC-Card payphone is much more high security , should I use IC-Card ?

IC-Card is much more security than magnetic card . This is true . But for calling card system , it is not true . The PIN code data is store in the database of card center , not on the card . The remain money is also not on the card , the card only have a ID on it . Normally , a IC-card cost is more than 8 times of magnetic cards.

- How many payphones can your sip server support ?
Directly answer is 200~400 payphones. Because it depends the internet speed which payphone to center , and the out going bandwidth . Of course the more bandwidth , the more payphone can management.
- What is the bandwidth of each payphone ?
About 32K.
- Can I use cable modem , not ADSL?
Yes. Any Internet which can support TCP/IP . Even you have a wi-fi device.
- I have some PSTN Payphones , what I should have?

You need to apply a internet lines. And add one Vector Gateway for each one.

- Can I use dial up ?

No , we don't support dial up . Dialed up didn't save money . But we can add FXO at server site , then payphone dialed in to login card.

We have Payphone for this kinds operation which is based on PSTN. (so the call will cost one local call cost)

- How much bandwidth one Sip server should have ?

It depend how much calls are handled at the same time . each call will take about 32K. Also you need to choice a good internet service provider . Sometimes, the speed never reach what they promise.

- How many Fixed lines should I have in our office center ?

It depends : Let me give a example :



If you installed 100 payphones . Normaly 20% is in used . so you need 5 port FXO(fixed lines) . But at peek time , about 40% is in used so you need 10 lines.

- Did your system can support two system at one server?

The answer is not recommend. Just like you ask one question : May I run Photoshop and Autocad at the same time. The answer is yes. But you will see the performance is awful .

- In my shop , I have some phones , I want to apply one internet line (which has only one fixed IP) , can these phone share this IP ?

The answer is Yes or No. If your payphone at a virtual IP.

The server can't send a command to gateway. So the communication will be one way. So at this situation , for coin payphone , payphone need to switch to "self tariff" (Vector gateway will send first metering signal at the call answer).

- Can I use other gateway?

No . 1.we want to sell you gateway.

2.Our sip server only can control our gateway .

3. Our gateway can generate 12K, or 16K or Polarity reversal signal which is need for payphone .

4. Our Gateway is at a manufacture price.

- I want to installed the payphones at each hotels , there are internet service at each room , but they don't have lines at lobby , and coffee shop ? Did you have any wireless solution ?

Yes. Just put a WIFI station (bridge) near the payphones. So some payphone can share one station.

- How can I get the calling cards ? How much is a card cost ? How can I put the PINS into the magnetic cards ? For security concern , I want to put the PINs by myself , Can I ?

We can provide you cards from manufactures. The price is about 1/15 .include printing .(you need to provide 4 color design pictures.) We don't write the pins inside . For security concern , we suggestion you do by your self. You can buy writer at a price about USD300~350. And they have a software to help you . We can also provide you one writer.

- I don't know how to maintain ? I am not in the software ,IP fields ? But I really want to use it , what should I do ?

- We wish you can find some company to do : 1. Network maintenance 2.Network setup. 3.Network security. This internet service should be maintained at locally.

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